

Telecommunications

The Jasper County Sheriff's Office Communication Center is the Public Safety Answering Point (PSAP) for all emergency phone calls through Jasper County. The Center is equipped with two dispatch consoles with E911 Mapping and Routing capabilities which is provided by Deep East Texas Council of Governments (DETCOG). In emergency situations, the phones can be routed to Tyler County Sheriff's Office therefore no emergency goes unanswered.

The Communications Center is staffed accordingly to cover peak call volumes as we rely on historical data to control our staffing needs. Each Telecommunicator is licensed by Texas Commission on Law Enforcement Standards and Education (TCLEOSE) and must meet the minimum training proficiency guidelines.

As discussed earlier, our Telecommunications Supervisor, Laura Moore, handles all phone calls for general information in emergency situations. Laura provides assistance to several organizations through Jasper County dealing with homeless, battered women, child endangerment, and many other special needs that may need assistance from time to time.

A very important aspect that is handled through our agency is Sex Offender Registration. Laura Moore provides continued monitoring and record maintenance for an average of 100 residents within the county.



Laura Moore
Telecommunications
Supervisor

